# Chrome Caching Fix

Please follow the instructions listed below to resolve issues with reports.cteis.com.

1. Navigate to the problem website (reports.cteis.com)
2. Select F12 or right-click and select Inspect. This should bring up the developer tools. \*See example #1 below.

**Example #1**

Graphical user interface, application

Description automatically generated

1. The left side should show the developer tools. Select the application tab. You may need to click on the double carat (>>) to pull it up depending on screen size.
2. The application developer tools should look like example #2. Select the Storage option on the left.
3. Fill in the check box for “Including third party tools” then click on the “Clear site data” button as indicated in example #2.

Graphical user interface

Description automatically generated

**Example #2**

1. Close and reopen the browser, navigate to the website, and site issues should be resolved.